## **1 SIMPLE TECHNIQUES**

## To Improve Communication With Your (Ex)Spouse



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## Plan Your Conversation In Advance

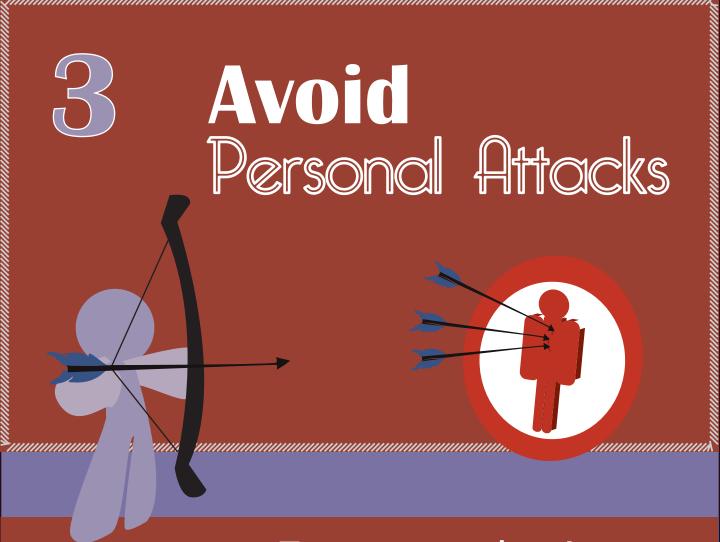
Think beforehand about what you want to accomplish and what you want to say to reach your goal.

Even write down the key phrases you want to use in discussing the issue. Use **neutral words** that are solution -oriented.

# Calm Yourself Before Speaking

#### Use whatever works best for you:

3 deep breaths, count to 5, ask yourself if this is a big enough issue to get angry over, try to see the issue from your spouse's perspective, or question whether two years from now you will care about this.

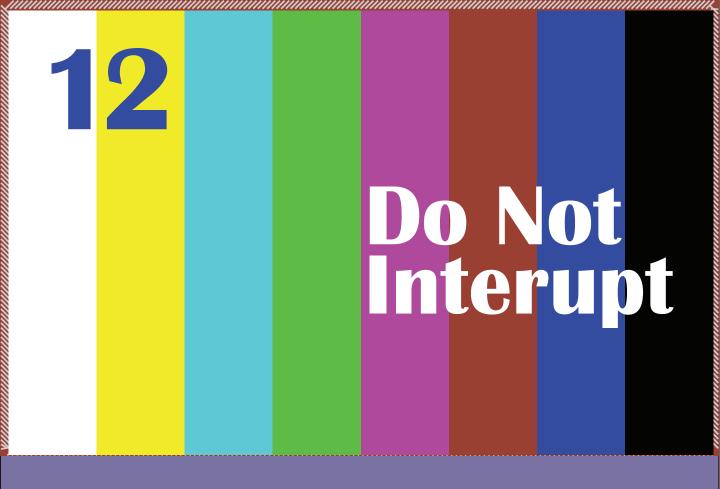


### Focus on the issue and its solutions, not the person

## 4 Listen

Before you jump to conclusions ask questions

to make sure you are hearing correctly.



Allow your spouse to completely finish a thought before you begin to speak.

## Empathize Before Responding

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#### "I can see why that would upset you."

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Tell your spouse you'd rather be part of the solution.

"I am certainly guilty of making this matter worse and want to correct that."



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Restate your spouse's complaint in your own words.

Your spouse will know you listened and heard.

"So what you want is...."

## Sandwich your request

## Between Two Positive Statements

#### For example,

y

Begin by acknowledging some assistance your spouse has provided

State your request

Finish with a thank you

"First I want to say that I really appreciate you...."



## Hedge

## Use softening introductory phrases like,

"Perhaps you could..." "Maybe if we tried...."

# 110) Hereitante in the second second

If your spouse starts speaking louder and quicker, instead of matching the volume and speed, you should speak more quietly and slowly.

# 12 Apologize

This works wonders. Even if you are not at fault, say you are sorry. Much can be accomplished if one spouse is big enough to apologize first.

Sorry



## Offer to compromise

## Trade one favor for another.

"Yes, I can do that if you can...."

## Suggest multiple solutions

#### "An alternate possibility might be to

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# 15 Set the issue aside

That's a big one. Can we take 24 hours to come up with some possible solutions and then select one?"

